



8<sup>th</sup> Munich Cleantech Conference  
**ENERGY BECOMES SERVICE**  
Setting the Claims in a Decentralized Landscape

## Falling Walls in Energy Economy

Ludwig Karg, B.A.U.M. Consult GmbH München / Berlin

## B.A.U.M. - facilitator for a smart future

| Action Field                                  | Services/Projects  |
|---|--|
| Research and Governance Projects              | Smart Grids, electric mobility, renewable energies (consulting, communication, project management)   |
| Consulting for regional and local authorities | Implementing climate protection concepts, creating master plans for city development, facilitating regional and city development processes |
| Consulting for enterprises                    | Implementing energy efficiency programs, supporting certification processes, technology networking   |



Ludwig Karg, B.A.U.M. Consult



20.11.2014



ICT FOR  ELECTRIC MOBILITY

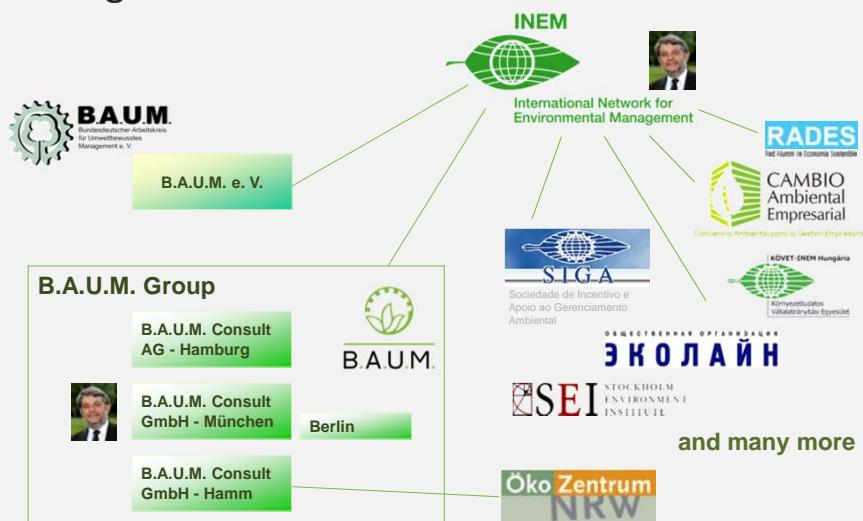


FINESCE



3

## A strong worldwide network



Ludwig Karg, B.A.U.M. Consult

20.11.2014

4

## Sustainable Energy: a wide field of challenges



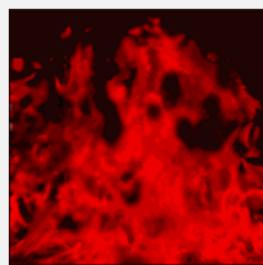
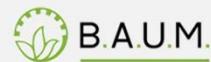
Wind Virtual Electric Mobility  
Biogas Power Plants Storage Short-term buffering  
Sun Generation Market Roles Longterm Storage  
Regional Funds Market Design Hydrogen Gas  
Organisation Flexible Grid Fees Hybrid Grids  
Incentives Flexibility Automation Super  
Prosumer Consumption Smart Grid Grid  
Acceptance Smart Home Distribution  
Energy Management Micro Grid DC grid

Ludwig Karg, B.A.U.M. Consult

20.11.2014

5

## A new era of energies



era of fire

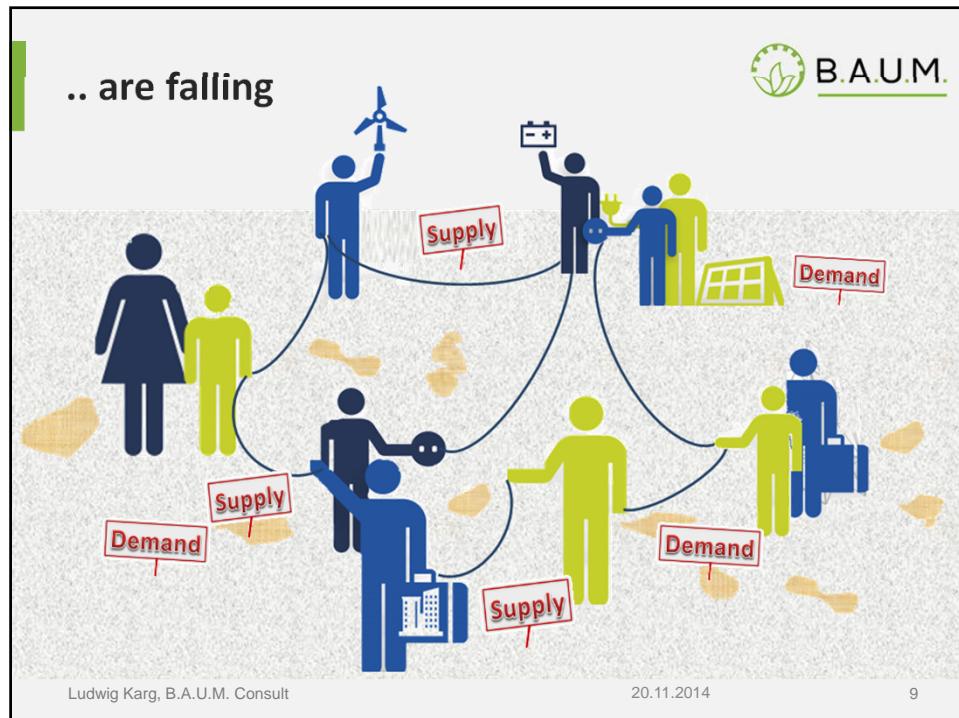
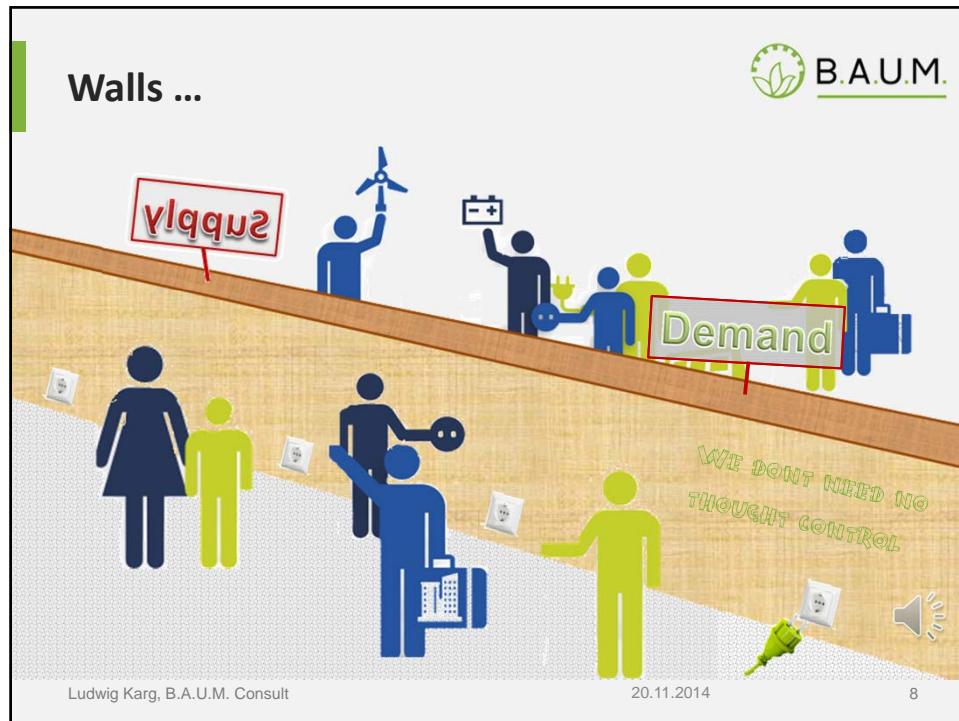


era of power

Ludwig Karg, B.A.U.M. Consult

20.11.2014

7



## Topics

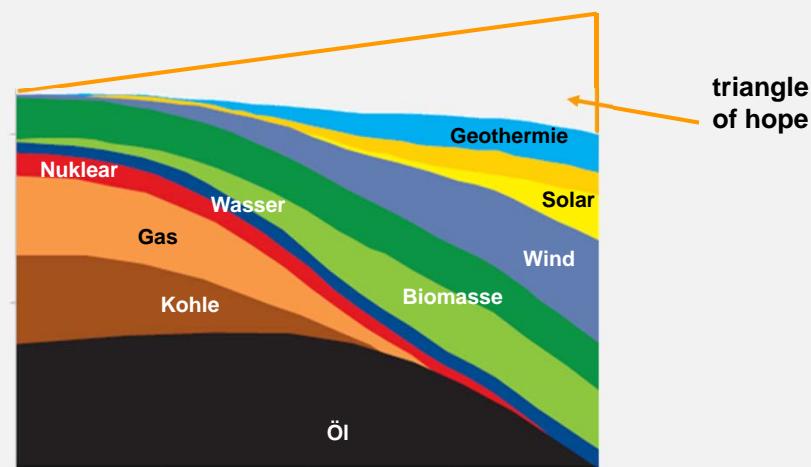
- Alternative Energy Sources
- The Smart Energy System
- A New Market Design
- It's about People

Ludwig Karg, B.A.U.M. Consult

20.11.2014

10

## Wird es gehen?



Ludwig Karg, B.A.U.M. Consult

20.11.2014

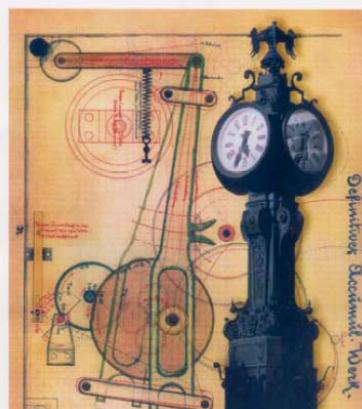
11

## Energy from air



### Die autodynamische Uhr

die Uhr mit selbsttätigem Luftdruckaufzug



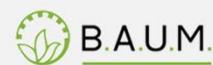
source: Friedrich Ritter von Lössl

Ludwig Karg, B.A.U.M. Consult

20.11.2014

12

## Energy from the sea



siehe thematisches Netzwerk WaveNet der EU

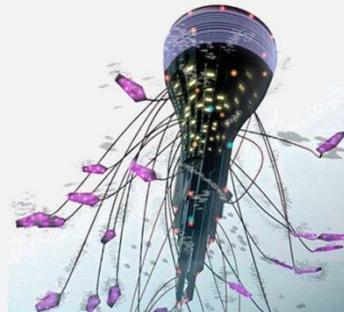


Ludwig Karg, B.A.U.M. Consult

20.11.2014

13

## H2O-Scraper: exploiting unexploited ressources

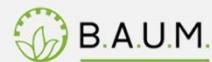


Ludwig Karg, B.A.U.M. Consult

20.11.2014

14

## Energy and the Dance Floor

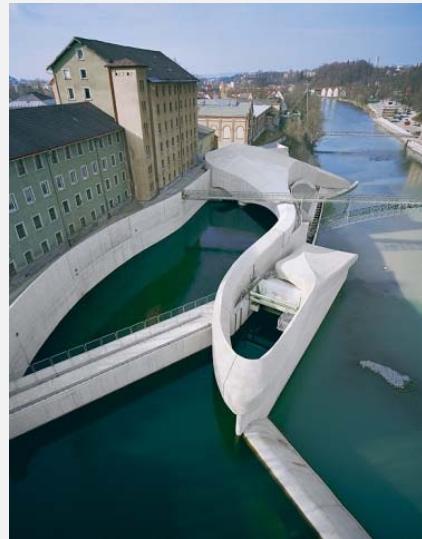


Ludwig Karg, B.A.U.M. Consult

20.11.2014

15

## Hydropower meets Art



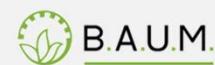
Ludwig Karg, B.A.U.M. Consult



20.11.2014

16

## LifeCycle-Towers



source: Rhomberg Bau

Ludwig Karg, B.A.U.M. Consult

20.11.2014

17

## Green green Energy



Ludwig Karg, B.A.U.M. Consult

20.11.2014

18

## My home – my Energy Castle



- ▶ grid parity of PV!
- ▶ home energy management ...
- ▶ energy autarky?

Ludwig Karg, B.A.U.M. Consult

20.11.2014

19

## Topics

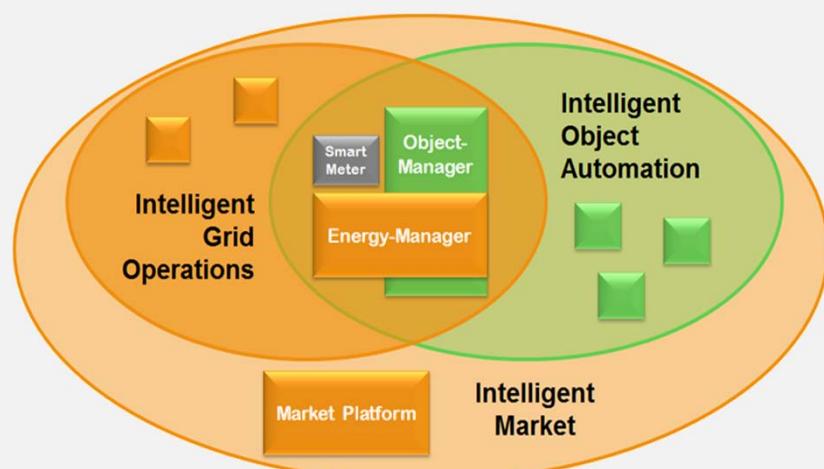
- Alternative Energy Sources
- The Smart Energy System
- A New Market Design
- It's about People

Ludwig Karg, B.A.U.M. Consult

20.11.2014

20

## Integrating grids and homes

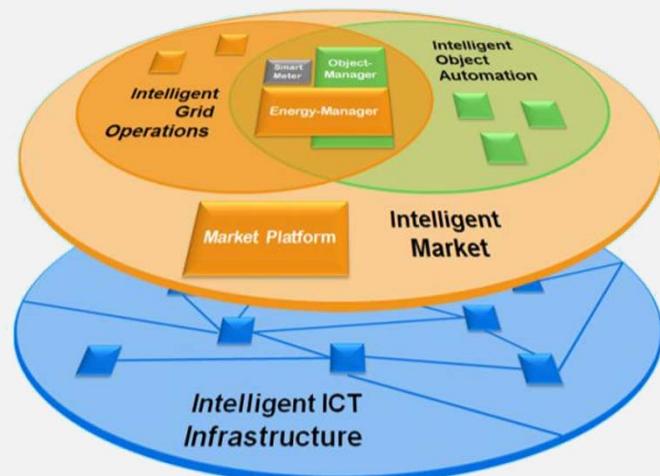


Ludwig Karg, B.A.U.M. Consult

20.11.2014

21

## ICT - the Key Enabler

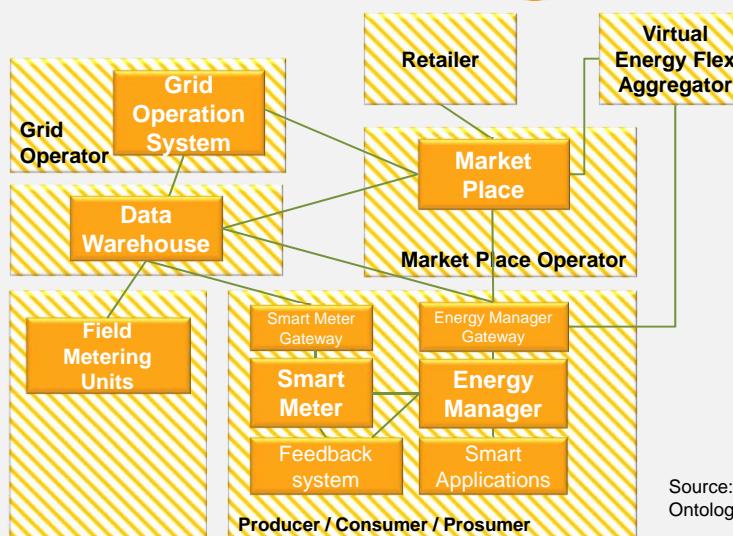


Ludwig Karg, B.A.U.M. Consult

20.11.2014

22

## Key Components

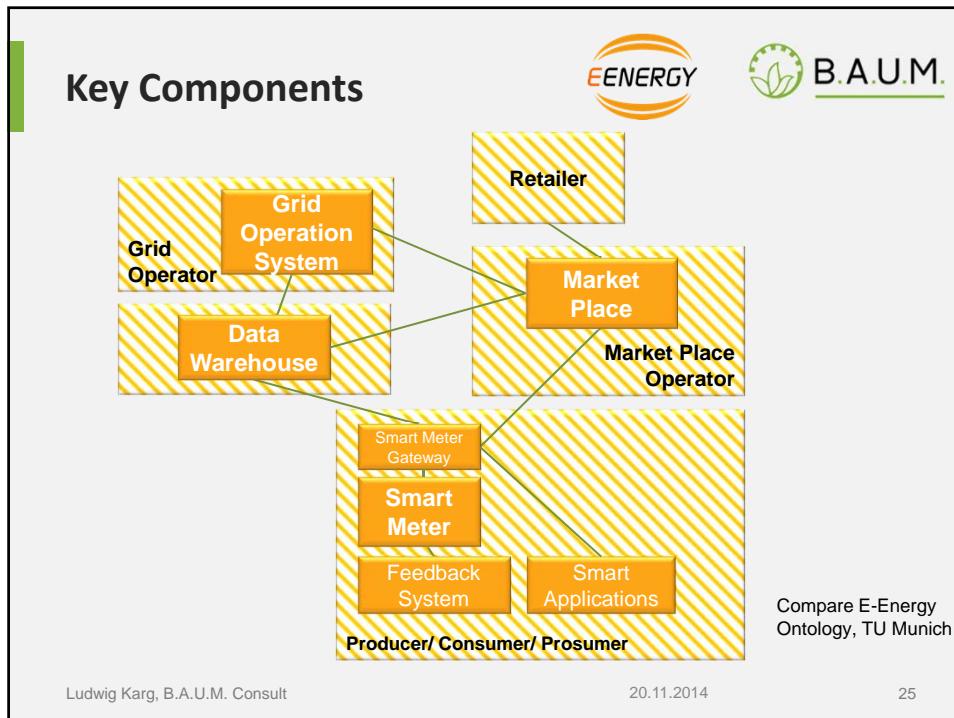
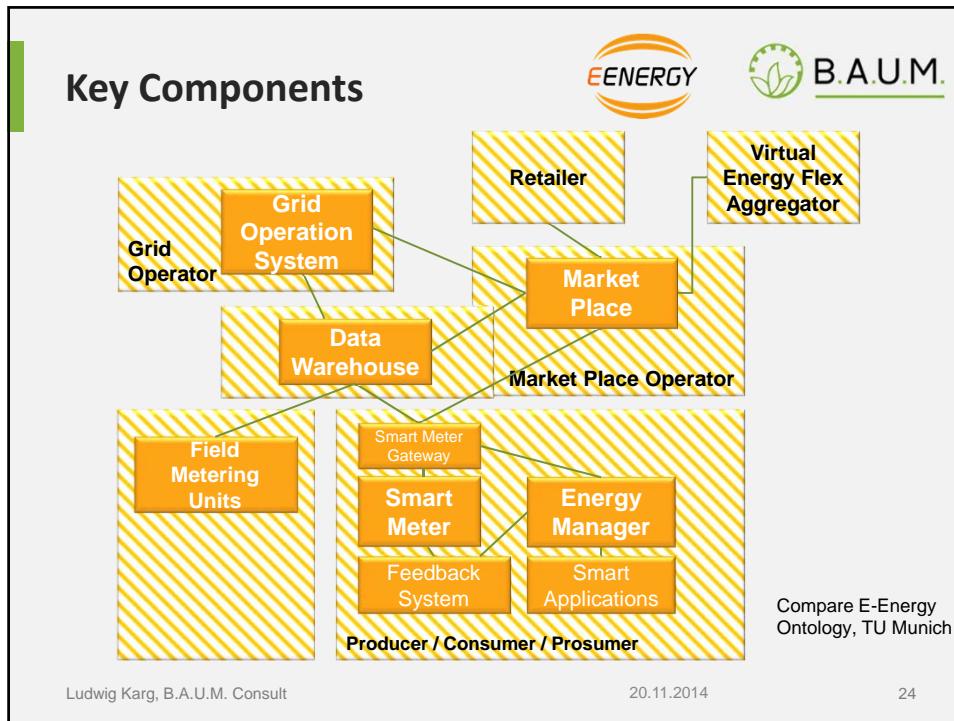


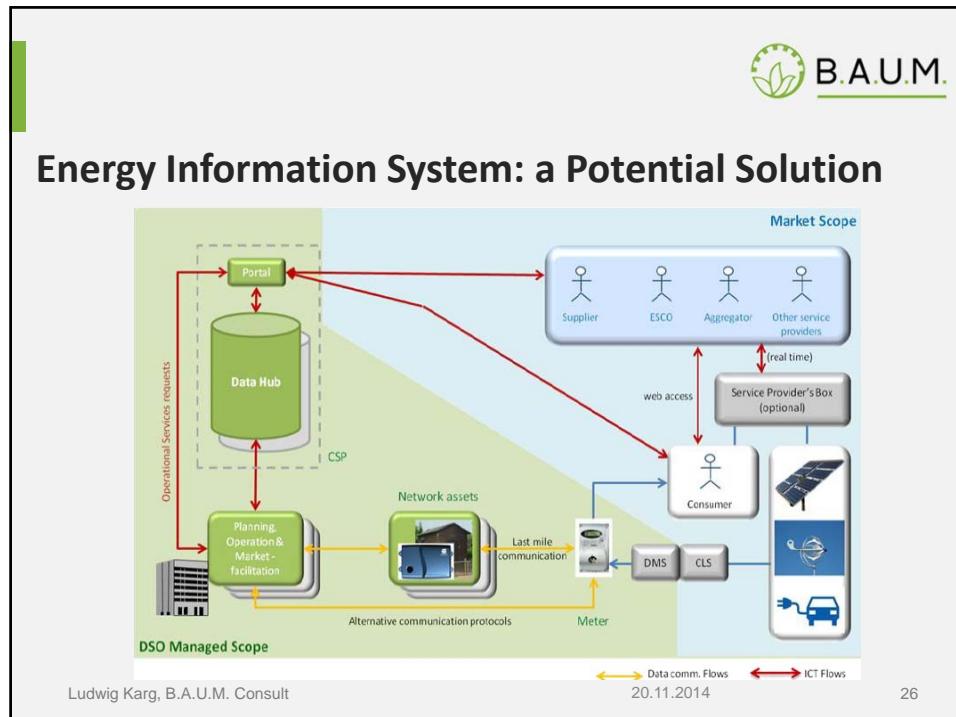
Source: E-Energy  
Ontology, TU Munich

Ludwig Karg, B.A.U.M. Consult

20.11.2014

23





## Smart Energy made in Germany



**Video**

Smart Grids made in Germany

42:39

< to the E-Energy-Homepage  
< to the Congress-Page  
< back to portal

[www.e-energy.de](http://www.e-energy.de)

**Präsentation**

Bundesministerium für Wirtschaft und Klimaschutz  
Bundesministerium für Bildung und Forschung  
Bundesministerium für Arbeit und Sozialordnung  
Bundesministerium für Ernährung und Landwirtschaft  
Bundesministerium für Umwelt, Naturschutz und Reaktorsicherheit

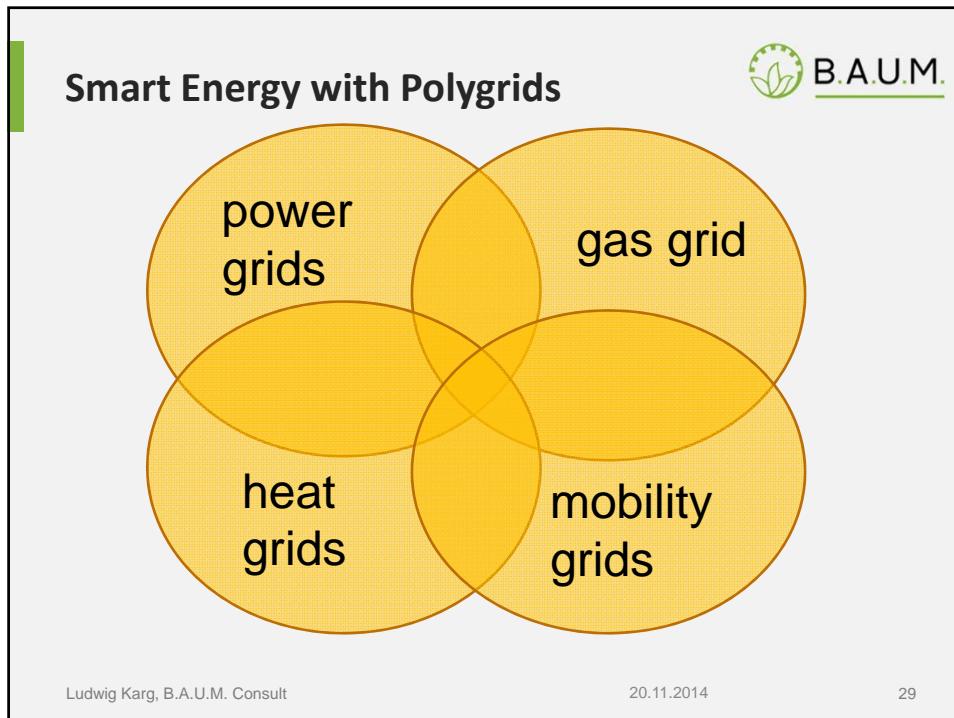
The Challenge

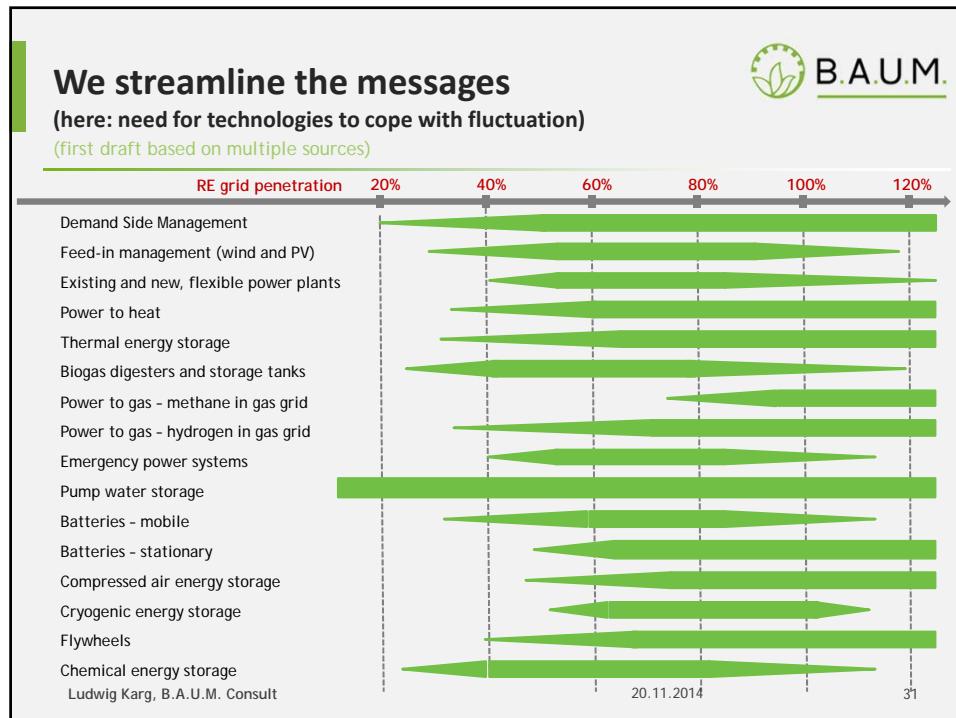
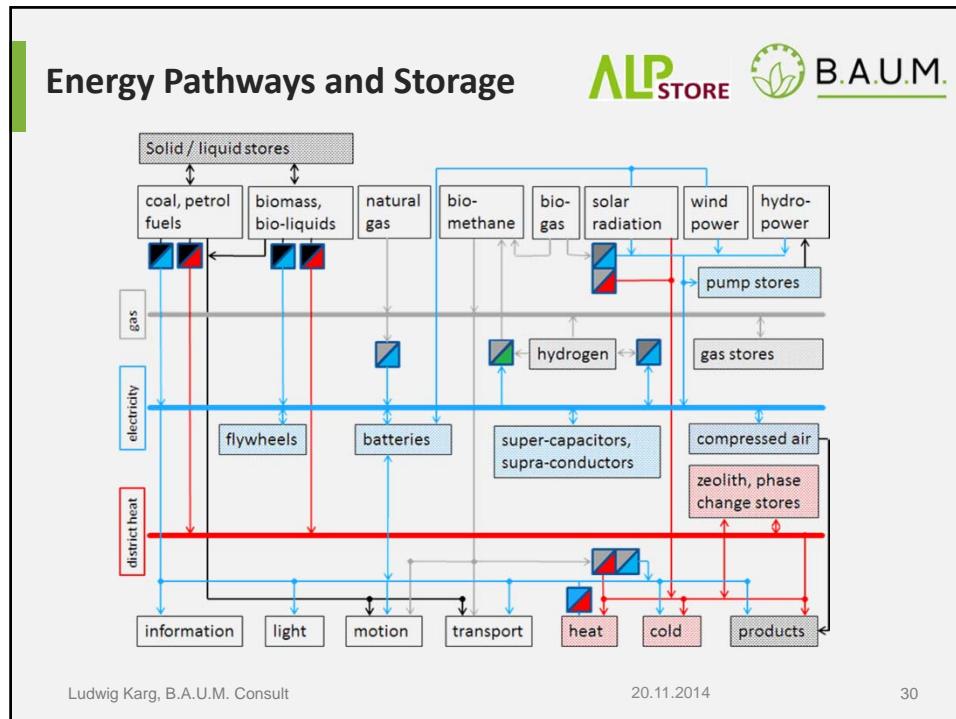
Smart Energy made in Germany

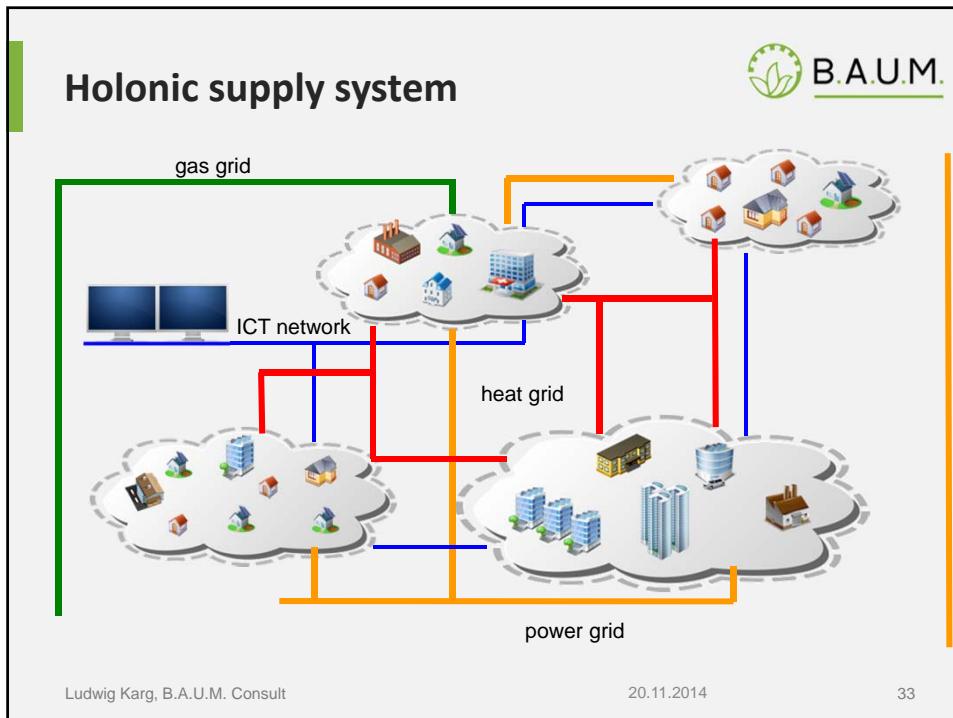
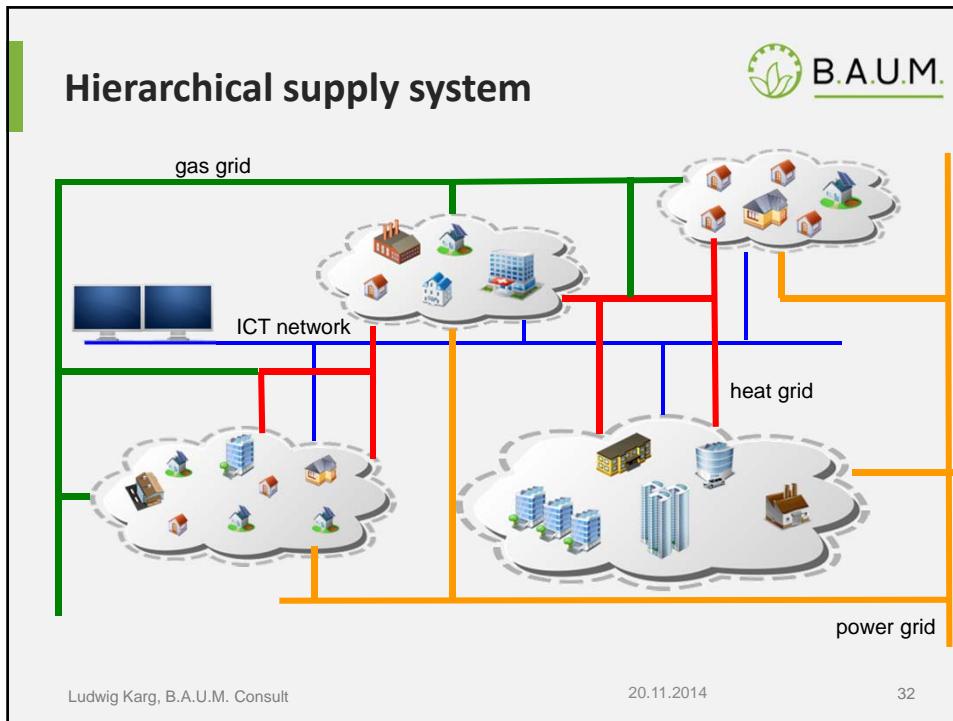
Key Results  
E-Energy Projects

Frühwarnsystem zum Aufspüren und zur Nutzung intelligenter Energiesysteme

27



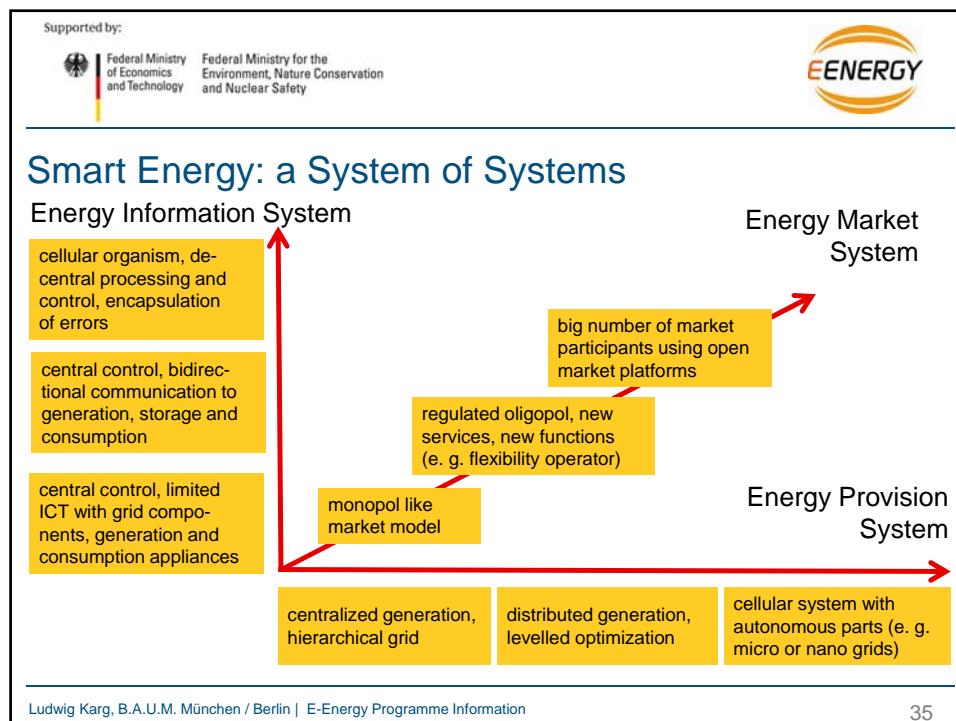


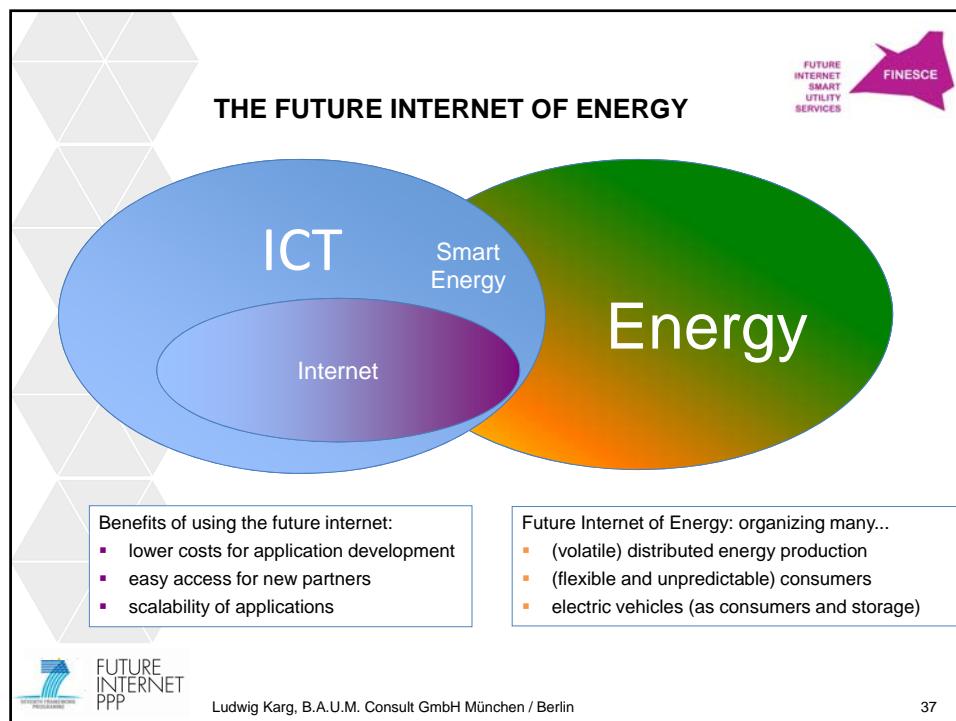
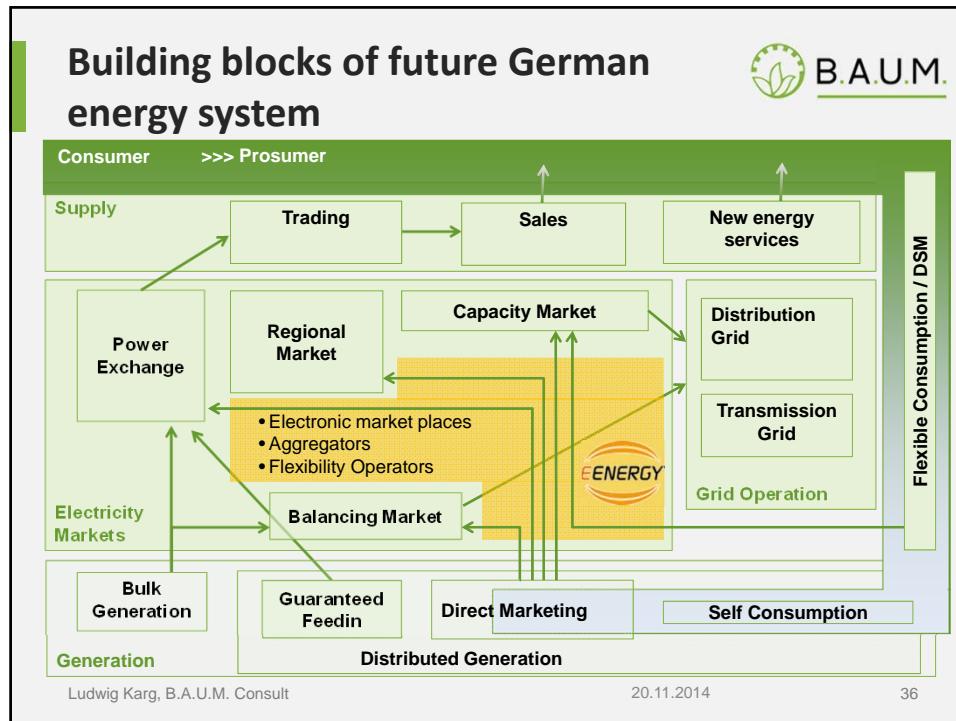


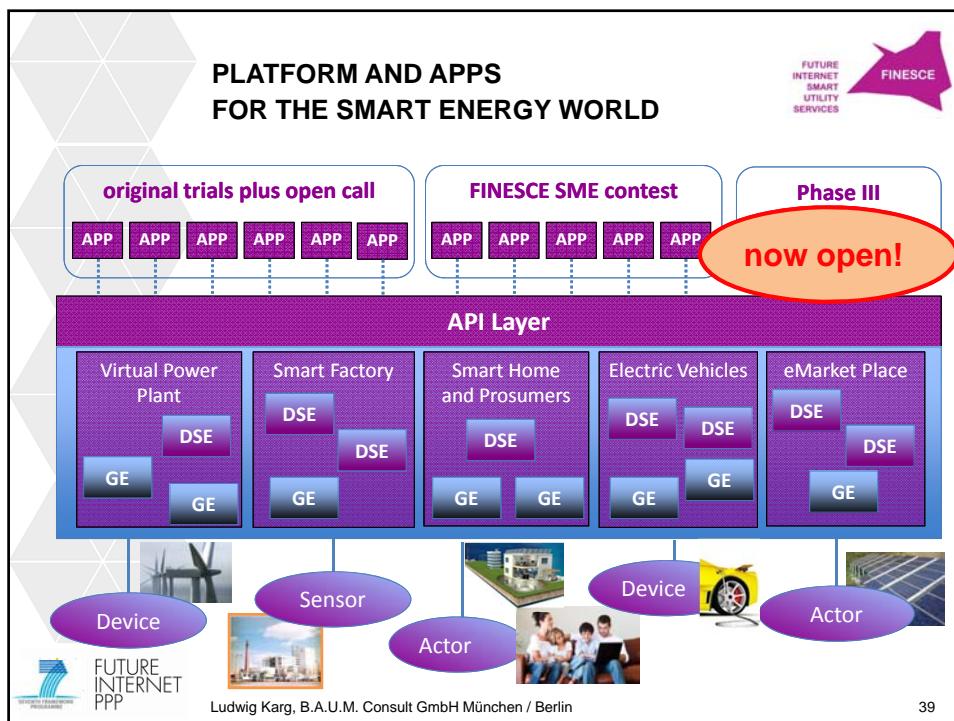
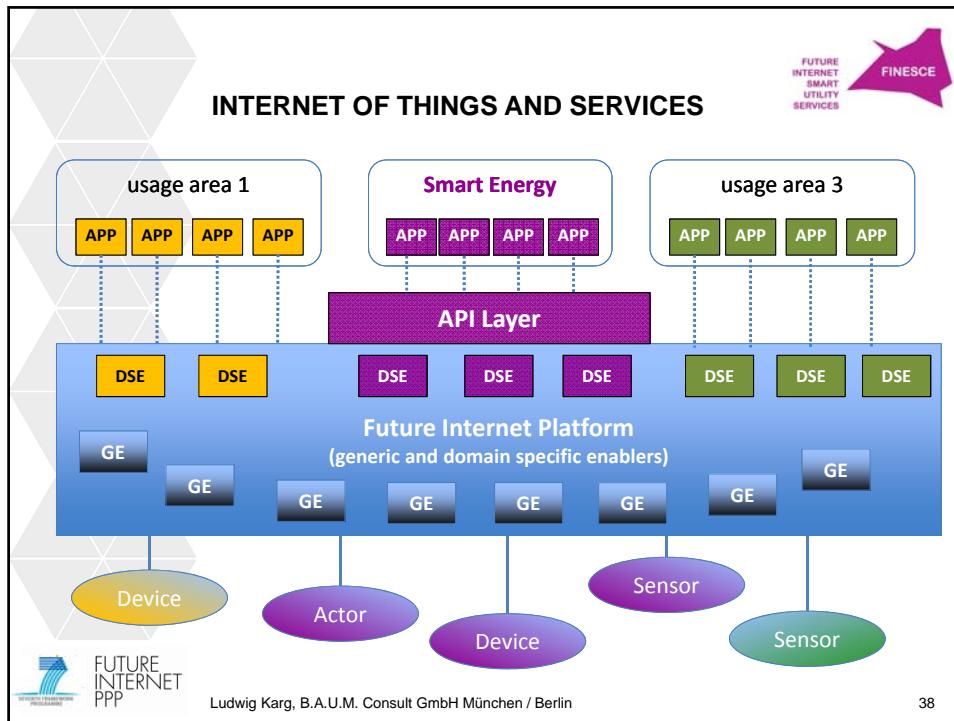
## Topics

- Alternative Energy Sources
- The Smart Energy System
- A New Market Design
- It's about People

Ludwig Karg, B.A.U.M. Consult      20.11.2014      34







## Topics

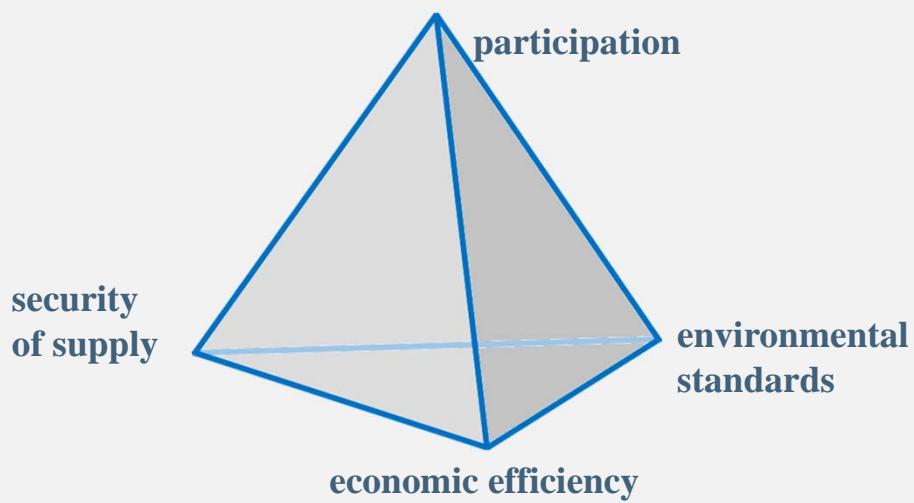
- Alternative Energy Sources
- The Smart Energy System
- A New Market Design
- It's about People

Ludwig Karg, B.A.U.M. Consult

20.11.2014

40

## The energy policy tetraeder

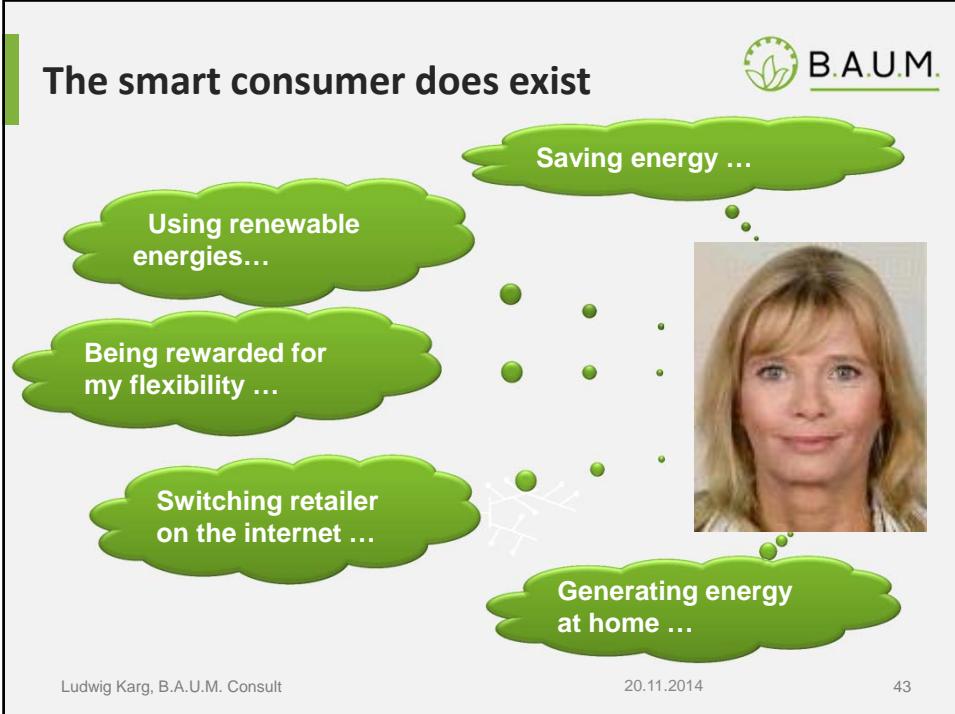


Ludwig Karg, B.A.U.M. Consult

20.11.2014

42

## The smart consumer does exist



**Saving energy ...**

**Using renewable energies...**

**Being rewarded for my flexibility ...**

**Switching retailer on the internet ...**

**Generating energy at home ...**

Ludwig Karg, B.A.U.M. Consult

20.11.2014

43



**S3C**

SMART CONSUMER  
SMART CUSTOMER  
SMART CITIZEN

[www.S3C-project.eu](http://www.S3C-project.eu)



## What Customers want ...



kWh      kW      m<sup>3</sup>

° C      lm      km

20.11.2014      Ludwig Karg, B.A.U.M. Consult      45

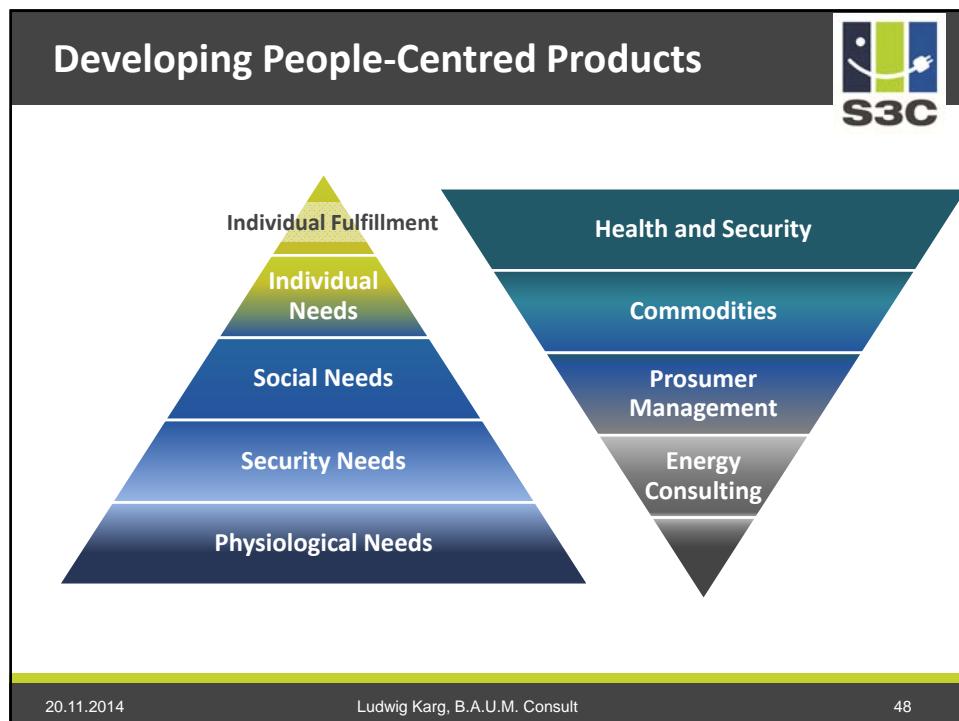
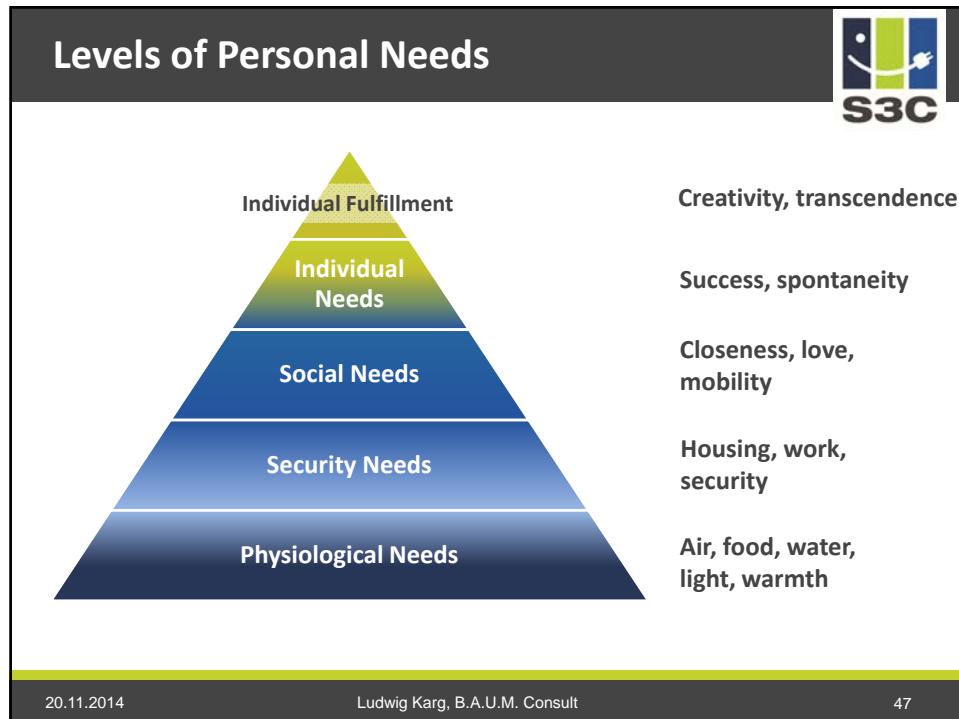
## Core Idea



Support energy utilities of the future to effectively cooperate with ...



20.11.2014      Ludwig Karg, B.A.U.M. Consult      46





## Cross-cutting Success Factor 1

- Address End Users as Human Beings Instead of As Points of Electricity Demands!



### Sala-Heby Energi (SE)

Stepwise implementation of ToU-tariff:  
consulting local end users to tailor the tariff  
structure to their needs and adjusting terms  
and conditions along the way.

Ludwig Karg, B.A.U.M. Consult

49

## Getting people involved



20.11.2014

Ludwig Karg, B.A.U.M. Consult

50



## Cross-cutting Success Factor 2

Obtain a Thorough Understanding of Your Target Group!

|                   | Capacity (kVA)   |  |   |
|-------------------|--|--|---|
|                   | 3.45 – 4.6   | 5.75 – 6.9   | 10.35 – 41.4  |
| Consumption (kWh) | Sample dimension: 201<br>Tariffs / Services: <ul style="list-style-type: none"><li>• Alerts Type 1 (SMS)</li></ul>                                 | Sample dimension: 222<br>Tariffs / Services: <ul style="list-style-type: none"><li>• Alerts Type 2 (email report)</li><li>• Load diagram</li></ul> | Sample dimension: 193<br>Tariffs / Services: <ul style="list-style-type: none"><li>• Enhanced Consumption Monitor</li></ul> |
| 0 – 2500          |  |  |   |
| 2500 – 5000       | Sample dimension: 159<br>Tariffs / Services: <ul style="list-style-type: none"><li>• Display Type 3</li><li>• Time-of-use tariff</li></ul>         | Sample dimension: 227<br>Tariffs / Services: <ul style="list-style-type: none"><li>• Display Type 2</li><li>• 3 tier tariff</li></ul>              |   |
| > 5000            | Sample dimension: 377<br>Tariffs / Services: <ul style="list-style-type: none"><li>• "Target kWh" tariff</li><li>• PC Software + Display</li></ul> |  |   |



GCMTN (Control Group in Montemor) :  
→ Without any installation



GCE (Control Group in Évora) :  
→ Installation of EDP Box  
→ Invoice based on real consumption  
→ Communication on energy efficiency  
→ Access to EDP online to consult load diagrams



**InovCity (PT)**  
designing product bundles according to customer segments

20.11.2014

Ludwig Karg, B.A.U.M. Consult

51

## Business models for the new energy world



Ludwig Karg, B.A.U.M. Consult

52

## Cross-cutting Success Factor 3

Emphasize a ‘sense of place’ by underscoring the local character of a smart energy project



20.11.2014

Ludwig Karg, B.A.U.M. Consult

53

## Addressing the Citizen



Perth Solar City Campaigne "Collective Impact"

Ludwig Karg, B.A.U.M. Consult

20.11.2014

54

## Chalk board business



*Contribuição e Giro de Bebidas/DIA*

Q1D1

| Day | Contribution (R\$) | Giro (R\$) |
|-----|--------------------|------------|
| 1   | 825                | 825        |
| 2   | 803                | 803        |
| 3   | 835                | 835        |
| 4   | 819                | 819        |
| 5   | 913                | 913        |
| 6   | 825                | 825        |
| 7   | 600                | 600        |
| 8   | 388                | 388        |
| 9   | 325                | 325        |
| 10  | 305                | 305        |
| 11  | 253                | 253        |

No Mês de NOVEMBRO CONTAMOS COM 19 DIAS

GASTOS PREVISTOS:

| Categoria                             | Previsão (R\$) | Real (R\$) |
|---------------------------------------|----------------|------------|
| ESPAÇO                                | R\$ 4.100      | R\$ 2.160  |
| MÁQUINAS                              | R\$ 2.000      | R\$ 1.050  |
| INTERNET                              | R\$ 550        | R\$ 290    |
| Outros                                | R\$ 550        | R\$ 290    |
| PAGAMENTO DE PARCELAS DE INVESTIMENTO | R\$ 3.890      | R\$ 2.050  |
| MINIMO MANEIRO E EQUIPE (4 PESSOAS)   | R\$ 16.290     | R\$ 8.580  |

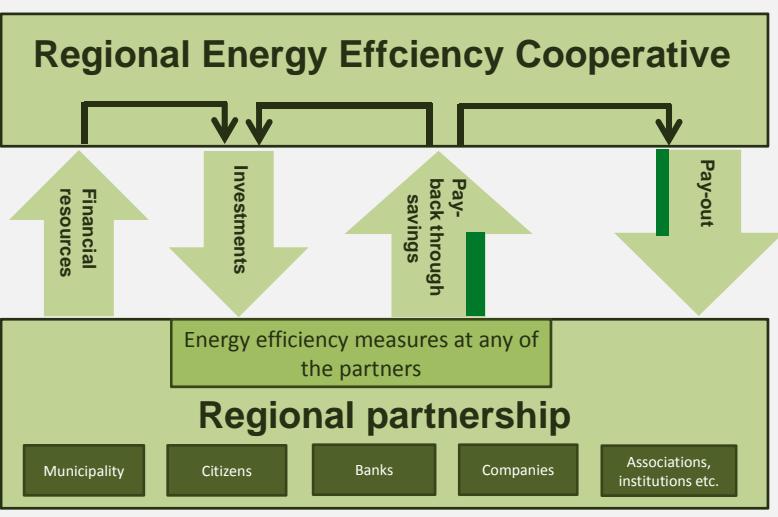
SE MANUTIVERMOS ESTA MÉDIA ARRENDADAPENAS O VALOR DE R\$ 15.005 E FALTARÁ R\$ 1.285 PARA COBRAR OS CUSTOS MÍNIMOS

ESSEMS TEM 19 DIAS

Corto Café in Rio de Janeiro

Ludwig Karg, B.A.U.M. Consult 20.11.2014 55

## Cooperatives for energy transition



**Regional Energy Efficiency Cooperative**

Financial resources → Investments → Energy efficiency measures at any of the partners → Pay-back through savings → Payout

**Regional partnership**

- Municipality
- Citizens
- Banks
- Companies
- Associations, institutions etc.

Ludwig Karg, B.A.U.M. Consult 20.11.2014 56

## Cross-cutting Success Factor 4



### Draw Upon Community Dynamics!



**Eueco (DE)**  
Standardizing community processes for local energy cooperations with a reliable IT support system



20.11.2014      Ludwig Karg, B.A.U.M. Consult      57

## Extreme direct marketing




**Strom geben**

Du betreibst im Keller, Garten oder auf dem Dach eines Hauses eine kleine Erzeugungsanlage und speist überschüssigen Strom ins Netz ein? Nutze buzzn und teile ihn mit Menschen in Deiner Nähe!

Mehr erfahren

[Jetzt anmelden](#)

**Strom nehmen**

Dir ist es wichtig, wen Du mit dem Strombezug für Dein Haus, Dein Büro oder Deinen Betrieb unterstützt? Wechsle zu buzzn und teile Deine Kaufkraft mit Stromgebern in Deiner Nähe!

Mehr erfahren

[Jetzt anmelden](#)






Die Dezentralität hat mich überzeugt.

Vielen Dank für Euren Einsatz!

Hervorragender Service!

Unser Strom jetzt bei mir zuhause!

Ludwig Karg, B.A.U.M. Consult      20.11.2014      58

**IRENE** 

## Wildpoldsried: the 2020 village in the Allgäu



- ▶ 2.500 people
- ▶ 2.500 cows
- ▶ 9 windmills, biogas plant  
25.000 m<sup>2</sup> PV
- ▶ 50 full electric vehicles
- ▶ controllable substation
- ▶ 400 kW battery
- ▶ 180 PMUs



Ludwig Karg, B.A.U.M. Consult      20.11.2014      59

**Sharing Economy** 

### What we share ...

| Category   | Percentage |
|--|------------|
| Geschenke  | 3,9        |
| Musik auf CD                                       | 4,1        |
| Ideen (z.B. Rezept- oder Reisetipps)               | 4,4        |
| Essen  | 4,2        |
| Bücher   | 4,2        |
| Möbel (Rechnung in Rentenzeit unterteilen)         | 4,6        |
| Werkzeug   | 3,9        |
| Arbeitsleistung                                    | 3,9        |
| Jemandem bis 20 Fr./Euro ausleihen                 | 3,8        |
| Wäsche   | 3,8        |
| Wiss.  | 3,8        |
| Fotos  | 3,4        |
| Waschmaschine                                      | 3,4        |
| Kühlschrank  | 3,1        |
| Kopfhörer  | 3,1        |
| Trennrechte weitergeben                            | 3,3        |
| Sport- oder Freizeitgeräte                         | 3,3        |
| Unternehmen zwischen 30 und 100 Fr./Euro ausleihen | 3,5        |
| Wohnung-Haus                                       | 2,7        |
| Mobiltelefon                                       | 2,6        |
| Laptop, Computer                                   | 2,6        |
| Fahrrad  | 2,9        |
| Kühlschrank  | 2,9        |
| Schale   | 2,9        |
| Bankkonten   | 1,7        |
| Unterwäsche  | 1,4        |
| Zahnbürste   | 1,4        |

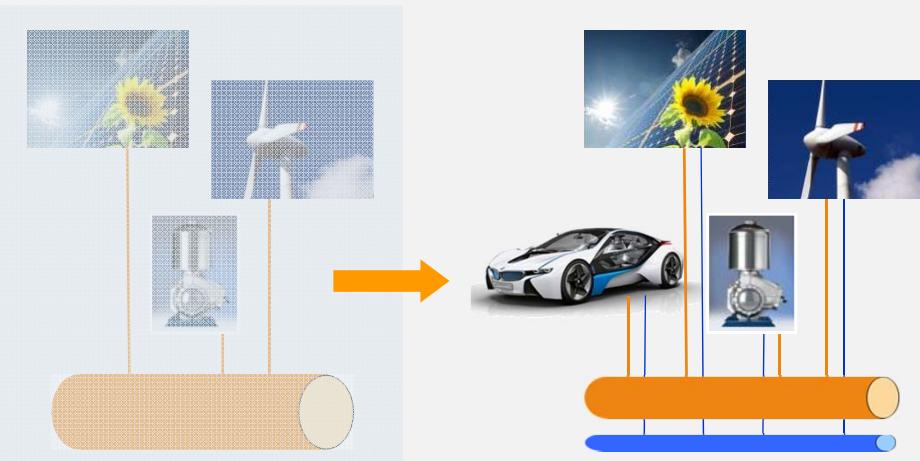
### ... and what we don't



Quelle: Sharity – Die Zukunft des Teilens;  
Gottlieb Duttweiler Institut, Studie Nr. 39, 2013

Ludwig Karg, B.A.U.M. Consult      20.11.2014      61

## Integrating energy and mobility



Ludwig Karg, B.A.U.M. Consult

62

## Sharing Economy



What we share ...

|   |     |
|---|-----|
| Erfahrungen (z.B. Rezepte, Empfehlungen)            | 4.7 |
| Essen   | 4.2 |
| Bücher  | 4.2 |
| Wissen  | 4.0 |
| Mobilität (Rückzug im Restaurant teilen)            | 4.0 |
| Freunde (z.B. Kontaktliste weitergeben)             | 3.8 |
| Sport- oder Freizeitnutzung                         | 3.7 |
| Geschäftskunden                                     | 3.7 |
| Ferienwohnung                                       | 3.6 |
| Kühlschrank   | 3.4 |
| Waschmaschine                                       | 3.4 |
| Kopfhörer   | 3.3 |
| Freunde (z.B. Kontaktliste weitergeben)             | 3.2 |
| Schreibtisch  | 3.2 |
| Kleider   | 3.0 |
| Schmuck und Uhren                                   | 3.0 |
| Bettdecke   | 3.0 |
| Jemanden zwischen 100 und 1000 Fr./Euro ausleihen   | 3.0 |
| Jemanden zwischen 1000 und 10000 Fr./Euro ausleihen | 3.0 |
| Jemanden mehr als 10000 Fr./Euro ausleihen          | 3.0 |

... and what we don't

|  |     |
|--|-----|
| Passwörter (z.B. für Laptop oder E-Mail) | 1.6 |
| Bankkontos                               | 1.7 |
| Unterwäsche                              | 1.4 |
| Zahnbüro                                 | 1.4 |

Quelle: Sharity – Die Zukunft des Teilens; Gottlieb Duttweiler Institut, Studie Nr. 39, 2013

Ludwig Karg, B.A.U.M. Consult

20.11.2014

64



## Crosscutting Success Factor 5

### Test Before Roll-out: Ensure Functioning Technological Equipment!

#### Technological Development

Design Phase

Adjustment phase

Implementation Phase

Include 'consumer'-experts such as social scientists, but also trained installers or customer service

Plan a **friendly user** trial and qualitative interactions to detect malfunctions or flaws in the overall design.

**Rollout functioning equipment and be prepared for questions and concerns of field test customers:** Smooth processes are a prerequisite to acceptance

**MOMA (DE) - Energy@home (IT) - Smart Metering Projekt (DE) – Linear (BE)**

20.11.2014

Ludwig Karg, B.A.U.M. Consult

65

## Cross-cutting success factor 6



### Give personal attention and building trust over time!



**InovCity (PT)**

Online forum with a Dr. Energia figure to humanise the relationship between supplier and consumer

20.11.2014

Ludwig Karg, B.A.U.M. Consult

66

# The Utility of the Future!?

**polarstern** Ökostrom & Ökogas Die Idee Über uns Botschafter & Community Blog Service Kontakt Kundenbereich

**Wir glauben, jede gute Idee ist eine Bewegung....**

.. kein Zustand. Erst durch unsere Freunde, Unterstützer, Fans und Botschafter wird Polarstern lebendig. Wir werden nur gemeinsam etwas verändern, nur gemeinsam die Zukunft gestalten. Hinter Polarstern steckt keine schlaue Formel oder große Theorie, sondern viele einzelne Menschen, die zusammen etwas bewegen wollen. Durch unseren Botschafter zieht die Idee von Polarstern immer weitere Kreise. Als Unterstützer sehen wir jeden, der über uns spricht, schreibt, singt, blogt oder diskutiert. Wir glauben an die Kraft der Polarstern-Community. Du auch?

[Facebook](#) [Twitter](#) [YouTube](#) [Vimeo](#)

**Polarstern Energie**  
Freitag gibt's Zeugnisse. Polarstern Ökostrom zählt laut OKO-TEST zu den allerheilsten Ökostromtarifen in Deutschland: Wirklich nachhaltig erzeugt, wirklich

**Polarstern-Botschafter**  
Wir werden von herausragenden Persönlichkeiten unterstützt, die uns und viele andere inspiriert haben. Jeder von ihnen hat seinen ganz eigenen Grund sich bei Polarstern zu engagieren.

Ludwig Karg, B.A.U.M. Consult 20.11.2014 67

## Crosscutting Success Factor 7

**S3C**

### Motivate End Users with Fun and Good News!

**Start**

**Ich bin Oscar!**  
Ich bin der Energie-Spezialist der BKW! Ich sehe zwar aus wie ein normaler Bär, kann aber weit mehr als ein Durchschnittsbär. Ich helfe Ihnen, Strom zu sparen. Und Strom sparen ist gleich Geld sparen.

146 Punkte von Philipp Roth

**Freunde einladen** **Zählerstand eingeben** **Erinnerung setzen**

**Meine Energie** **Smart** **Aufgaben** **Spiel tips** **Quiz** **Gewinnspiel** **Forum**

**OSCAR (CH)**  
Gamification approach to foster energy awareness, provide hints and tips and to collect end user data.

20875 WALDBÜHNE GAME 2013 WALDBÜHNE GAME 2013

Impressum Nutzungsbedingungen BKW Energieeffizienz-Po

Ludwig Karg, B.A.U.M. Consult 20.11.2014 68



Ludwig Karg

[L.Karg@baumgroup.de](mailto:L.Karg@baumgroup.de)

**B.A.U.M. Consult GmbH Berlin**

Fanny-Zobel-Str. 9  
12435 Berlin

+49 (0)30 53 60 18 84 0  
[berlin@baumgroup.de](mailto:berlin@baumgroup.de)

**B.A.U.M. Consult GmbH München**

Gotzingerstr. 48/50  
81371 München

+49 (0)89 189 35 0  
[muenchen@baumgroup.de](mailto:muenchen@baumgroup.de)

[www.baumgroup.de](http://www.baumgroup.de)

74